

Bringing service to life



Ministry of  
**JUSTICE**  
National Offender  
Management Service

**serco** | Welfare to Work  
A network of quality providers

## Job Deal

## NOMS ESF

**Gareth Matthews**

Business Director, Serco Welfare to Work.

**Chris Harrison**

Contract Manager

**Amisha Patel, Clare Hargreaves, Michael Mullender**

Performance Managers, Job Deal East Of England



# Working with Offenders Across the East of England to Tackle the Barriers to Employment

## Through The Gate Case Management

### In Custody & In the Community



**Disclosure Advice** Discretionary Funding **In Work Support** Job  
Interview Skills **Mentoring** Signposting **Specialist Support**  
**Referrals** Parenting Skills **Work Placements** Employability Skills  
**Job Searching** Continuing Support **Personal Skills** Money  
Management...

# Our Core Network



**Hertfordshire** Probation

"working to make hertfordshire safer"



# East of England Job Deal Delivery Sites

## HM Prison Service Sites

- 1, HMP Norwich
- 2, HMP Chelmsford
- 3, HMP Bedford
- 4, HMP Peterborough
- 5, HMP Littlehey
- 6, HMP Wayland
- 7, HMP The Mount



# East of England Job Deal Delivery Sites

## Probation Service Sites

- 1, Hertfordshire Probation**
- 2, Bedfordshire Probation**
- 3, Norfolk & Suffolk Probation**
- 4, Essex Probation**
- 5, Cambridgeshire Probation**



# East of England Job Deal

**Round 2 Contract Value  
£7.6m**

**1953 Participants to date**

**8152 Participants by  
December 2014**

So far:

**314 into Employment and  
Further Learning  
outcomes**

**5335 personal and  
employability skills  
delivered**



# East of England Job Deal – Individually Tailored Support for Offenders with Multiple Barriers to Employment

## Special Sub Projects :

Veterans (Ex- Armed Forces)

Female Sex Workers

Black Self Development

Stop The Hurt (Domestic Violence)

## Target Groups:

Short Sentenced Prisoners

Community Payback

Priority Prolific Offenders

Economically Inactive

## Principles of Delivery:

✓ **Bridging the Gaps in Mainstream Provision**

✓ **Engaging the harder to help**

✓ **Additionality**

✓ **Measuring Distance Travelled**

✓ **Working Towards Sustained Employment**

✓ **Contribute towards Reducing Reoffending**



# East of England Job Deal Performance

Round 1 January 2010 – December 2011  
Round 2 January 2011 – December 2014

**214%** Performance  
against Round 2  
Further Learning  
target to date

Round 2  
Delivered  
**5643**  
Employability  
Skills.

So far in Round 2 our case  
managers have engaged with  
**1953** offenders

**£42,000**  
discretionary  
access funds  
awarded to date  
in Round 2

**4** NOMS awards won by  
providers in 2011

**420**  
Into  
Employment  
in Round 1  
**746** into  
Learning

Supported **314**  
participants into  
Employment or  
Further Learning to  
date in Round 2



# Success Stories

## Job Deal success stories

In 2012, Mr A was referred to Sova Job Deal by his offender manager as he expressed an interest in undertaking further training that would lead to full time employment. In the initial assessment Mr A stated that his long term goal would be to train as a pest control and gain employment in this field.

With the help of Sova ETE Broker, we were able to find an employer who was willing to give Mr A chance. The employer was made aware of Mr A ' current circumstances. Sova organised an interview for the participant to meet the employer. Mr A presented himself very well and conducted the interview in a very professional manner. He was keen in making an impression.

The employer's feedback has been excellent and states : *"The placement has gone very well and the match of the person has been very well managed with contact between me and Sova on every day of the placement.*

*The selection of the person on the placement has been spot on and he has shown a keen interest in working and I am convinced he deserves a chance at changing his life for the better"*

# Success Stories

CH was referred to Job Deal because she was initially looking to either get back into employment or alternatively find a college course. Having discussed CH's options with her she initially decided that she would like to work in construction. We set about finding possible jobs and soon realised that she would need to have a CSCS card in order to comply with site requirements.

CH started practicing her CSCS test with Job Deal and soon proved that she was ready to take her test. She put herself forwards for her test and managed to pass it first time. CH immediately began looking for work in the construction sector however she was struggling to find work as she had no real experience. It was at this point that CH informed me that she would be willing to do voluntary work in order to gain much needed work experience. CH signed up to [www.do-it.gov](http://www.do-it.gov) a website for volunteer jobs.

CH saw an advert for a volunteer post within Herts Fire and Rescue Services, the position was to help make the general public aware of fire safety. CH has previous experience as a fire marshal from her time working in the hospital, she explained to me that she really enjoyed this aspect of her job and would love the opportunity to work in a similar role promoting fire safety. CH and myself filled in her application form which was then submitted.

CH received an Email from Herts Fire and Rescue requesting that she attend an interview with them, CH attended this interview and was informed that she had been successful and was offered a voluntary job with Herts Fire and Rescue Services.

# So might we be looking for from SE's?

## Organisations who could:

- **Delivery specialist support services now**
  - Training (Staff or Participants), work experience, mentoring, work placements, apprenticeships, advice, support for U18's
- **Be interested in core service delivery in the future**
  - Case Management (custody or community), Through The Gate, specialist U18 delivery; cross regional delivery (London returners)

# For further information, please contact:

Amisha Patel, Performance Manager  
[amisha.patel@serco.com](mailto:amisha.patel@serco.com)

Chris Harrison, Contract Manager  
[chris.harrison@serco.com](mailto:chris.harrison@serco.com)



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